

### **Hotel Concept**

This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday.

Enjoy our services!

## **DINING**

### Turquoise

Al La Carte\*

L' Olivio Italian 18:30 - 21:30

Breakfast 07:00 - 11:00

Lunch 12:30 - 14:30

Dinner 18:30 - 21:30

Midnight Snacks 23:00 - 02:00

Reservations can be made via the Guest Relation Team for the same day and for the two following days from 09:00 till 14:00. Reservations are subject to availability. \*\*\*Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 20 minutes or more will result in your reservation being cancelled.

#### **BARS**

Lobby Bar (Premium Beverages) 24 Hours Pool Bar 10:00 - 18:00 Irish Pub 13:00 - 02:00 at night E-Sport Café midday - midnight

We offer 22 items included in the Minibar; these items will be refilled once per day free of charge when the room is cleaned as long as you do not display DND. Should you require this to be refilled more than once in the day you can contact the Guest Relation Team or Whatapp Online service. These items are to be consumed in the room only.

## **SERVICES NOT INCLUDED IN THE CONCEPT (Extra Charge)**

Imported Wines & Champagnes, Medical Services, Shisha, Cigar

#### CHECK IN & CHECK OUT PROCEDURE

Check In at 14:00 and Check Out at 12:00 midday. Please inform Reception Desk day before your departure for luggage down time, hence leave your luggage outside your room & concierge team will pick up the luggage to lobby, Please return your key upon check out to the reception. Your key card will deactivate at midday, if you require a late checkout, please reactivate your card before midday of your departure day with the reception.

Please check availability and prices with our Reception Team one day before departure.



#### STAY IN ONE ENJOY IN TWO

We are pleased to provide you with the opportunity to use the facilities of the Rixos Premium Seagate. Transport will be waiting for you in front of the main reception of Rixos Radamis.

Please reserve your place 24 hours in advance with the reception.

from Rixos Radamis to Rixos Premium	from Rixos Premium Seagate to Rixos
Seagate	Radamis
10:00	16:00
13:00	22:00
18:00	00:00
20:00	

# **USEFUL INFORMATION**

From 16:00 to 17:00 we welcome you to our tea time in the lobby daily. Wi-Fi is free and available in public areas and in your room. (Only for browsing, downloading is not permitted)

Sun bed reservations – it is not permitted to reserve sunbeds. If items are left for more than 1 hour the items will be removed and kept in the closest Towel Centre

The Hotel has the right to remove any person not following the procedures – our guests wellbeing is our top priority. Bottled water is provided in the rooms, please don't consume from the tap. The Hotel Management does not take any responsibility for the loss of personal belongings, valuable items or money that is left in the room or public areas unattended.

Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out. Kindly note that our rooms are non-smoking rooms. Smoking of tobacco is permitted on the terrace or balcony only.

Smoking shisha in the room, balcony or terrace is not permitted

Any outside guests visiting the hotel will pay a fee according to the hotel price list. Kindly contact reception or Guest Relation for any information or assistance

Kindly note that opening and closing times of hotel facilities can change at any time and are subject to hotel availability and weather condition

**Online Assistance** 

**Hotel Concept** 



